Danville-Pittsylvania County Regional Local Human Rights Committee Thursday, October 18, 2012

Betty Whitehead Conference Room – Danville/Pittsylvania Community Services Board

Note: These minutes are subject to approval by the LHRC at its next meeting. Should revisions be made, they will be included as an item in the minutes of that meeting.

LHRC Members in Attendance: Kelly Matthews; Greg Casker; Lesa Shelton; and Beverly Scruggs

LHRC Members Not in Attendance: Esther Goins; Jeff Rodden

SVMHI Patient Advocate Senior: Jennifer Kovack

Affiliates Not In Attendance: A New Inspiration; Children and Family Community Development; Crossroads Treatment Center; Fletcher Center has closed; Interventions of Virginia; Life Support Services; Oasis Support Services; Turning Point Family Services

Minutes Recorder: Jerri Lynn Phillips, SVMHI

Regional LHRC Minutes and Meeting Schedule: The Regional Local Human Rights committee (LHRC) minutes and meeting schedule can be located on the Southern Virginia Mental Health Institute's Web Page @ www.svmhi.dbhds.virginia.gov under the heading of Client Advocacy.

Welcome/Call to Order: Chairman Greg Casker called the Danville-Pittsylvania County Regional Local Human Rights Committee meeting to order at 5:30 p.m.

Approval of Minutes: June 21, 2012 minutes were approved.

Public Comment: Opportunity was given for public comment.

Affiliation Request:

- Gentleman of Tomorrow, LLC residential services for Danville/Pittsylvania County. Group home services will be provided. They have four beds for ages 18 and over. Affiliation request was approved by the committee/letter noting LHRC requirements will be sent.
- Hope Family Services, LLC-Mental Health Support Services Danville area. Mental Health Support Services will be offered. They are currently submitting policies for licensure and four staff has been hired. The request was approved by the committee. Letter to follow.
- Therapeutic Intervention Services, Inc. Expansion of Mental Health Support Services to Halifax/South Boston. Request was approved.
- New Hope Support Services, LLC Expansion of Mental Health Support Services to Amherst, Appomattox, and Charlotte Counties. No new building will be used/offices are located in Lynchburg. Request was approved.

Advocate's Report:

- Cooperative Agreements have been submitted for committee signature.
- START program is part of the Department of Justice settlement for the intellectually disabled population. Radford is our service area and will have a coordinator there. The crisis home will be in the New River Valley and will not have to seek affiliation with our committee.
- The 2013 schedule of meetings will be posted on the website. Meetings will be held in January, April, July, and October. G. Casker stated that the committee's expectations are that you attend every meeting and provide information for the meeting 5 to 7 days prior. Jennifer stated that if she

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gets reports in a timely manner, it may not be necessary to bring reports to the meeting. She will send guidelines to affiliates.

The committee is seeking to fill one vacancy – that of a consumer who has received services in the past five years.

Affiliate Reports:

Alliant Human Services:

No complaints – currently serving 29 clients.

All Care Family Services:

- Serving 35 clients
- No complaints
- Two personality conflicts between staff and patients/staff educated

Danville Pittsylvania Community Services:

- o 2635 clients served
- 7 cases of abuse/neglect 1 is now pending
- o 2 cases were physical; 3 were verbal; 1 was neglect; 1 was peer-to-peer
- o 260 employees have received human rights training

Danville Regional Medical Center

- 1 seclusion to report; no allegations
- Sherry Miles recently visited
- Althea Price is leaving employment at DRMC; Margarite Williams will be the new director of psychiatric services

Diverse Family Services

Recently inspected/licensed now

Doss Estates

- 7 clients being served
- 1 allegation of neglect founded /employee terminated
- 1 complaint resolved
- Sherry Miles visited/ concern was raised over a client who had lost 15 pounds
 - Staff have been educated/patient has regained some weight
- Treatment was delayed for a broken finger because of the family
 - Jennifer reminded affiliates that it is their duty to seek and provide treatment

Family Preservation Services requested an additional site at G. L. Johnson School. Request approved

- Currently serving 40 children in the Danville schools.
- No abuse/neglect
- No complaints

Hughes Center

- Average census is 51 per quarter
- 2 abuse allegations 1 physical and 1 sexual

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- Physical abuse founded internally with staff terminated/ the sexual abuse was unfounded
- No complaints
- o 215 peer-to-peer incidents

Joshua Home

- Serving 2 clients
- No abuse complaints

Kingdom Dominion, LLC

- o 30 afterschool children, ranging in ages 11 to 18 are served
- No abuse/neglect complaints
- o 2 clients being served in the group home

MT Sorrell Home - ARC of Southside

- o 10 ID clients being served
- o 3 alleged peer-to-peer incidents
- 4 informal complaints

New Hope Support Services, LLC

- Serving 41 clients
- No complaint of abuse/neglect

Negril, Inc.

- 42 residents
- o A DSS report was founded/lesson learned clients should be checked upon return to the home after visiting on pass
- There were 3 minor complaints
- Jennifer and Sherry made a licensing visit. There were 2 corrective actions. They are to add to the orientation that there are no fees for services. Also add current medication to emergency sheet in main file and mobile file.

Southern Virginia Mental Health Institute

- o 16 peer-to-peer incidents
- 17 manual restraints
- o 39 episodes of seclusion; 1 client had 6 episodes and was transferred to Central Staff Hospital due to severity of agitation
- 1 allegation of abuse/neglect which was unfounded/staff received training in TOVA
- 6 complaints

Support Services of Virginia

- 1 allegation of abuse unfounded upon internal investigation for insufficient evidence
- 1 patient fell
- o 2 citations
- No peer-to-peer
- Ongoing Training

Danville-Pittsylvania County Regional Local Human Rights Committee Thursday, October 18, 2012

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Therapeutic Interventions, Inc.

o 37 served – no allegations

The Linke

Waiting approval for licensure

Virginia Health Partners

- Mental Health support
- o Currently 15 consumers
- o No complaints of abuse

Next Meeting: January 24, 2013 – DPCS, 245 Hairston Street, Danville, VA 5:30 PM

Adjourned: 6:55 PM